

# Claim Form [E-Opinion]

(Issuance of this form does not amount to admission of any liability or a waiver of any of the terms and conditions of the insurance contract.)

Please give the following information correctly and completely to enable us to process your claim promptly

1. Policy Number (in full): \_\_\_\_\_ 2. Apollo Munich Member ID: \_\_\_\_\_  
 3. Name of the Policyholder (in whose name policy is issued): \_\_\_\_\_

4. Details of the Insured Person (in respect of whose claim is made):  
 i) Name of the Insured person: \_\_\_\_\_  
 ii) Relationship with the Policyholder: \_\_\_\_\_  
 iii) Date of Birth /Age: \_\_\_\_\_  
 iv) Occupation: \_\_\_\_\_  
 v) Current Residential Address & Contact Details (Telephone/Mobile No./E-Mail): \_\_\_\_\_

5. Please tick the (√) specific Critical Illness benefit for which you are claiming
- |  |   |
|--|---|
| <input type="checkbox"/> Cancer of specified severity                | <input type="checkbox"/> Stroke resulting in Permanent Symptoms |
| <input type="checkbox"/> Kidney Failure requiring regular dialysis   | <input type="checkbox"/> Permanent Paralysis of Limbs           |
| <input type="checkbox"/> Multiple Sclerosis with Persisting Symptoms | <input type="checkbox"/> Open Chest CABG                        |
| <input type="checkbox"/> First Heart Attack of specified severity    | <input type="checkbox"/> Major Organ/Bone Marrow Transplant     |

6. Details of clinical symptoms:

| Chief Complaints | Signs & Symptoms: | Duration |
|------------------|-------------------|----------|
|                  |                   |          |

7. Please give names and contact details of all doctors whom you have consulted:

| Name | Address | Qualification | Telephone No |
|------|---------|---------------|--------------|
|      |         |               |              |
|      |         |               |              |

Please submit copies of all consultations.

8. Details of Previous Hospitalizations (If any)

| Date of Admission | Date of Discharge | Diagnosis and Treatment | Name & Address of the Hospital |
|-------------------|-------------------|-------------------------|--------------------------------|
|                   |                   |                         |                                |
|                   |                   |                         |                                |
|                   |                   |                         |                                |

Please submit copies of all discharge summaries.

9. Details of Investigations done  
 Investigation Reports of the last one Year attached Yes  / No
10. Is the patient suffering from any of the following?
- |                                |  |  |
|--------------------------------|--|--|
| i) Hypertension:               | Yes <input type="checkbox"/> / No <input type="checkbox"/> | If Yes, Since when _____                         |
| ii) Diabetes:                  | Yes <input type="checkbox"/> / No <input type="checkbox"/> | If Yes, Since when _____                         |
| iii) Heart Disease:            | Yes <input type="checkbox"/> / No <input type="checkbox"/> | If Yes, Since when _____                         |
| iv) Any other chronic ailment: | Yes <input type="checkbox"/> / No <input type="checkbox"/> | If Yes, (Please specify): _____ Since when _____ |

11. Personal History
- |                       |  |
|-----------------------|--|
| i) Alcoholism:        | Yes <input type="checkbox"/> / No <input type="checkbox"/> |
| ii) Smoking:          | Yes <input type="checkbox"/> / No <input type="checkbox"/> |
| iii) Tobacco chewing: | Yes <input type="checkbox"/> / No <input type="checkbox"/> |

12. No. of Documents submitted including this CLAIM FORM: \_\_\_\_\_

13. Current Clinical Diagnosis: \_\_\_\_\_

# Claim Form [E-Opinion]

14. Treatment and Medication Details (Name /Dosage & Frequency): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

15. E-Opinion Requested For: \_\_\_\_\_  
Doctor's Opinion (Attach further sheet if space is insufficient): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date: \_\_\_\_\_  
Seal: \_\_\_\_\_

Name of the Consultant: \_\_\_\_\_  
Signature of the Doctor: \_\_\_\_\_

**Disclaimer:**

- Each Insured Person expressly notes and agrees that:
1. It is entirely for the Insured Person to decide whether to obtain an E-opinion, from which Medical Practitioner from Our Panel to take the E-opinion and the use (if any) to which the E-opinion so obtained is put.
  2. We do not provide an E-opinion or make any representation as to the adequacy or accuracy of the same, the Insured Person's or any other person's reliance on the same, or the use to which the E-opinion is put.
  3. We assume no responsibility for and will not be responsible for any actual or alleged errors, omissions or representations made by any medical practitioner or in any E-opinion or for any consequences of any action taken or not taken in reliance thereon.

We would be happy to assist you. For any help contact us at: E-mail : customerservice@apollomunichinsurance.com Toll Free : 1800-102-0333

AMH/PR/H/0018/0044/102010/P